

# Bulky items pick up removal request

**Subject:** Bulky items pick up removal request  
**From:** Albert Lord <albert.lord@lacity.org>  
**Date:** 4/14/20, 7:54 PM  
**To:** Cecelia Shackelford <renee.shackelford@lacity.org>

Renee,  
Can you schedule a crew to this location?

| Located at ... 2425 S Victoria Ave 90016

Albert Edmund Lord III  
Deputy  
Office Of **Herb J. Wesson Jr.**  
City Council President Emeritus  
Council Member 10th District  
1819 S Western Avenue  
Los Angeles, CA 90006  
(323) 733-8233  
[albert.lord@lacity.org](mailto:albert.lord@lacity.org)  
[www.herbwesson.com](http://www.herbwesson.com)

| [facebook](#) [twitter](#) [instagam](#)

Begin forwarded message:

**From:** Sandy Richardson <[sandyrichardson01@yahoo.com](mailto:sandyrichardson01@yahoo.com)>  
**Date:** April 14, 2020 at 7:35:13 PM PDT  
**To:** San Call Center <[san.callcenter@lacity.org](mailto:san.callcenter@lacity.org)>  
**Cc:** Albert Lord <[albert.lord@lacity.org](mailto:albert.lord@lacity.org)>, City of Los Angeles <[311@lacity.org](mailto:311@lacity.org)>  
**Subject:** Re: Bulky items pick up removal request

In addition, The man that lives at that address has passed away...these. request have been placed previously.. it's never been an issue.

[Sent from Yahoo Mail for iPhone](#)

On Tuesday, April 14, 2020, 7:33 PM, Sandy Richardson <[sandyrichardson01@yahoo.com](mailto:sandyrichardson01@yahoo.com)> wrote:

Thank you Diana:  
  
With all due respect its not my duty to list the items.  
I provided you with a photograph that should give you an idea of what needs to be removed!  
  
This is not my residence...  
Which should've been removed 4/13.  
  
The items are still very "present" please remove.  
  
Thank you!!

Bulky items pick up removal request



[Sent from Yahoo Mail for iPhone](#)

On Wednesday, April 8, 2020, 12:10 AM, San Call Center <[san.callcenter@lacity.org](mailto:san.callcenter@lacity.org)> wrote:

Hi Sandy,

Thank you for contacting LA Sanitation. We're here to help.

However before I can place your order I need more information. At your earliest convenience, please reply to this message with an exact itemized list of what you need collected. Please note we do not collect automobile parts, construction materials or commercial material. Please make sure any wood is bundled and tied, no longer than 4 ft and no heavier then 30 lbs. Boxes are not considered bulky items and should be broken down and put in the blue container. Bags of trash/clothes are not considered bulky items and should be put in the black containers.

If you need further information please call our Customer Care Center at 1 800 773-2489 operators are available 24 hours a day 7 days a week to assist you

Sincerely,

Diana

LA Sanitation Customer Care Center

1-800-773-2489

We are open 24 hours , 7 days a week.



Customer Care Division  
(800) 773-2489 [www.lacitysan.org](http://www.lacitysan.org)

On Tue, Apr 7, 2020 at 2:05 PM Sandy Richardson <[sandyrichardson01@yahoo.com](mailto:sandyrichardson01@yahoo.com)> wrote:  
Located at ... 2425 S Victoria Ave 90016

[Sent from Yahoo Mail for iPhone](#)





